

# Psychological Advantages, LLC

## GM Launch PAD Program

*Greater Minnesota Psychological Assessments for Deaf, Hard of Hearing & Deafblind Children*

### **Statement of Rights and Responsibilities**

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As a recipient of services at our facility, we would like to inform you of your rights as a patient. The information contained in this brochure explains your rights and the process of complaining if you believe your rights have been violated.

#### **YOUR RIGHTS AS A CLIENT<sup>1</sup>**

1. Complaints. We will investigate your complaints.
2. Suggestions. You are invited to suggest changes in any aspect of the services we provide.
3. Civil rights. Your civil rights are protected by federal and state laws.
4. Cultural/spiritual/gender issues. You may request services from someone with training or experiences from a specific cultural, spiritual, or gender orientation. If these services are not available, we will help you in the referral process.
5. Services. You have the right to take part in formulating the services you will receive.
6. Denial of services. You may refuse services offered to you and be informed of any potential consequences.
7. Advice. You may discuss our services with your doctor or attorney.

#### **YOUR RIGHTS TO RECEIVE INFORMATION**

1. Our services. We will provide you with information general describing risks and benefits of our services.
2. Costs of services. We will make efforts to inform you of how much you will pay.
3. Termination of services. You will be informed as to what behaviors or violations could lead to - termination of services at our clinic.
4. Health Information. You will receive a Notice of Privacy Practices, discussing the confidentiality, uses and disclosure of your health information.

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<sup>1</sup> As to a minor client, these rights may be exercised by the parent(s) or guardian(s) on behalf of the client as appropriate.

## OUR ETHICAL OBLIGATIONS

1. We dedicate ourselves to serving the best interest of each client.
2. We will not discriminate based on age, race, sex, religion, disabilities, handicaps, sexual preferences, or protected classes consistent with applicable law..
3. We strive to maintain an objective and professional relationship with each client.
4. We strive to respect the rights and views of other mental health professionals.
5. We will appropriately end services or refer clients to other programs when appropriate.
6. We strive to evaluate our personal limitations, strengths, biases, and effectiveness on an ongoing basis for the purpose of self-improvement. We will continually attain further education and training.
7. We strive to respect various institutional and managerial policies but will help to improve such policies if the best interest of the client is served.

## PATIENT'S RESPONSIBILITIES

1. You are responsible for your financial obligations to the clinic as outlined in the Payment Contract for Services.
2. You are responsible for following the policies of the clinic.
3. You are responsible to treat staff and fellow patients in a respectful, cordial manner in which their rights are not violated.
4. You are responsible to provide accurate information about yourself.

## WHAT TO DO IF YOU BELIEVE YOUR RIGHTS HAVE BEEN VIOLATED

If you believe that your patient rights have been violated, you may contact the following agency (ies):

### **Minnesota Board of Psychology**

2829 University Ave SE Suite 320 Minneapolis, MN 55414  
PHONE: (612) 617-2230 FAX: (612) 617-2240  
Hearing/Speech Relay: (800) 627-3529

### **Minnesota Department of Health**

P.O. Box 64975  
St. Paul, MN 55164-0975  
651-201-5000  
888-345-0823 - For Minnesota callers outside the metro area (toll-free)  
TTY: 651-201-5797

### **Psychological Advantages, LLC**

Clinic Director, Dr. Nanette McDevitt  
612-749-8375, [Nanette@gmlaunchpad.com](mailto:Nanette@gmlaunchpad.com)